

Pathway to Employment

Retail Essentials

A training program supporting participants to gain entry-level employment or a traineeship in the retail industry.

Kickstart a career in retail by developing essential customer service, communication and workplace skills. This program provides an overview of the retail industry and the variety of roles it offers, while delivering accredited training to enhance employability. Participants will gain confidence, explore career pathways and be supported to secure entry-level roles or progress into further study and traineeships.

Units Delivered

Course Name	Unit of Competency
Retail Essentials	SIRXSLS001 Sell to the retail customers
Retail Essentials	SIRXPDK001 Advise on products and services

Assessment

Assessments include a combination of:

- Online multiple-choice quizzes
- Online short-answer questions
- Practical observations (Role Plays)

Students who attend all sessions and successfully complete all the Assessment Conditions of the units of competency will be issued a Statement of Attainment.

Workshop and assessments are completed in English.

Training Delivery & Schedule

All sessions face-to-face
5 Day course
10am – 3pm

Course Dates:

Location:

Contact:

Phone:

Email:

Scan to Book Now

