

VIC Responsible Service of Alcohol (RSA)

Dive into essential topics that will equip you with the skills and knowledge to excel in the hospitality industry.

Whether you're a bartender, server, or manager, this one-day, face-to-face course is designed to help you create a welcoming and secure environment for your patrons.

iTFE delivers face to face and online sessions in Victoria.

For more information for sessions in NSW, South Australia and Queensland for corporate groups please contact us.

iTFE's RSA course covers the nationally recognised unit SITHFAB002 - Provide Responsible Service of Alcohol which includes:

- Legal requirements of the sale and service of alcohol
- Harm minimisation and duty of care
- Anticipating problems and managing patrons
- Assess and monitor the levels of intoxication of patrons
- Advise patrons on standard drinks and the effects of alcohol

This course is delivered face-to-face and completed in a day.

Students register with iTFE and they will also receive an email with the login details to the RSA - LCV Learning Hub and are required to create an account to complete the new SHARPR training module.

In Victoria, it is a requirement that anyone working within a licensed alcohol-serving venue holds a Liquor & Gaming Victoria approved RSA Competency Card. All students from December 1st 2025, are required to complete the new SHARPR training module that covers 'Sexual Harassment and Sexual Assault – Recognise, Prevent and Respond' training module and all students completing, renewing or completing the refresher course will also be required to complete this module.

iTFE encourages First Nation Peoples and persons with a disability to apply.

For Bookings Call 1300 659 557 or
Submit an Enquiry at:

itfe.edu.au

Entry requirements

- * ID
- * USI
- * Complete a short Language, Literacy, Numeracy and digital capability assessment.

Assessment

Assessments consist of a combination:

- Short Answer Questions
- Case Studies

Access to a computer is required to complete assessments. All training and assessments are conducted in English.