

Responsible Gambling Board Oversight

The gaming industry in NSW is evolving, and it is crucial for Club Directors to keep pace with these changes. As part of the gaming reforms effective from July 1, 2023, all Club Directors of venues with gaming machines must complete approved training by 30th June 2025. This new requirement is designed to ensure venues are equipped to effectively manage their responsibilities and minimise gambling harm.

Training Requirements:

All Club Directors of venues with gaming machines must complete one of the following:

- Responsible Conduct of Gambling (RCG) and Advanced Responsible Conduct of Gambling (ARCG) training courses, OR
- Responsible Gambling Board Oversight (RGBO) training course approved by Liquor & Gaming NSW.

Why Choose RGBO Training?

The Responsible Gambling Board Oversight training course is specifically designed for Club Directors and offers:

- A high-level understanding of how to minimise gambling harm at your venue.
- Confidence to meet compliance requirements effectively.
- Completion in just one hour.

Please visit Liquor and Gaming NSW to confirm which training your license requires www.liquorandgaming.nsw.gov.au

Duration 1.5 Hours
Delivery Virtual or Face-to-Face



**APPROVED
TRAINING
PROVIDER**

RSA and/or RCG
courses in NSW

For Bookings Contact John Lynch

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iTFE is able to deliver this course for groups of 10 or more. For more details, please enquire here.

iTFE has been approved by Liquor and Gaming NSW to deliver Responsible Service of Alcohol and Responsible Conduct of Gambling training in NSW for 2025.