

Pathway to Employment Retail Essentials

A training program supporting participants to gain entry level employment or a traineeship in the Retail industry

If you're looking for a job that emphasizes customer service, teamwork, and the ability to interact with a variety of people, then retail might be the perfect fit for you. With a career in retail, you can gain valuable professional experience, gain business acumen, and further hone your interpersonal skills, all of which can be applied to a variety of other jobs.

Day 1

Welcome & introductions

Introduction to Retail and potential job roles

What it takes to work in retail

SIRXCEG002 - Assist with customer difficulties

Day 2

Accredited training:

SIRXCEG002 - Assist with customer difficulties

Day 3

Accredited training:

SIRXSL001 - Sell to the retail customer

Day 4

Accredited training:

SIRXSL001 - Sell to the retail customer

Day 5

Essential Service:

Customer Service, Communication, POS

Day 6

Essential Team:

Team work, conflict
Employment & educational pathways
Meet the employers

All sessions face to face 10am - 3pm

Upon successful completion, learners will receive a Statement of Attainment for all accredited training.

Participants must demonstrate appropriate language, literacy and numeracy skills prior to undertaking accredited training.

RTO #6372

Book
Now

Next Course:

Site Contact:

Email:

Phone:

