



# A training program supporting participants to gain entry level employment or a traineeship in the Hospitality sector

- Gain knowledge of the Hospitality sector and the exciting employment and career opportunities
- Gain confidence and develop important skills that will help you to begin a successful career in hospitality
- Complete accredited training to enhance employment opportunities
- Explore study options to gain a full qualification in the sector
- Seek and secure flexible, long term employment in the sector

# Day 1

### Welcome & introductions

Industry overview
Potential job roles

What it takes to make it in the industry

# Day 2

### Accredited training:

SITHFAB021 - Responsible service of alcohol

Keeping safe in the Hospitality Industry

# Day 3

#### Accredited training:

SITXFSA005 - Use Hygienic Practices for Food safety

# Day 4

#### **Essential Service:**

Customer Service, Communication, POS

# Day 5

#### **Essential Skills:**

Coffee and Service

# Day 6

### Essential Team:

Team work, conflict

Employment & educational pathways

Meet the employers

# All sessions face to face 10am - 3pm

Upon successful completion, learners will receive a Statement of Attainment for all accredited training.

Participants must demonstrate appropriate language, literacy and numeracy skills prior to undertaking accredited training.

RTO #6372



### **Next Course:**

### **Site Contact:**

Email: Phone:

