

SIT30622

## Certificate III Hospitality - Clubs NSW (Traineeship)

### Who is the course for?

This qualification provides a pathway to work in organisations such as clubs and venues where gambling is offered. This qualification allows for multiskilling and for specialisation in food and beverage and gaming. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to ensure regulatory compliance within a gaming establishment. Participants must be employed as a trainee in a suitable business before commencing this course.

#### Possible job titles include:

- Food & beverage attendant
- gaming attendant
- dining host
- bar attendant

Location: Workplace

### Course Overview

- Online learning resources available 24/7
- On-the-job training under supervision of employer
- Ongoing electronic contact with a trainer i.e. zoom, phone, email
- Monthly trainer support class via zoom
- Face to face/ virtual workplace visits every 4-6 weeks for practical training & assessment activities (2-5 hrs)
- Dedicated trainer with 1-1 support (if required)
- Assessments consists of a combination:
  - Multiple choice quizzes
  - Short answer assessments
  - Observation practical assessments
  - Reports from workplace supervisor/s for on-the-job competency
  - Demonstration of task in workplace
- Delivered over 12 months



## Course Outline

The SIT30622 Certificate III Hospitality - Clubs NSW includes training and assessment in the following units of competence:

Code	Title	Subject/Cluster
SITHFAB021	Provide responsible service of alcohol	RSA
SITHGAM022	Provide responsible gambling services	RSG
SITXWHS005	Participate in safe work practices	Work Health and Safety
SITXWHS006	Identify hazards, assess and control safety risks	Work Health and Safety
SITFSA005	Use hygienic practices for food safety	Food Safety
SITXFSA006	Participate in safe food handling practices	Food Safety
SITXCCS014	Provide service to customers	Customer service and teamwork
SITHIND008	Work effectively in hospitality service	Customer service and teamwork
SITXCOM007	Show social and cultural sensitivity	Customer service and teamwork
SIRXCEG008	Manage disrespectful, aggressive or abusive customers	Conflict
SITHFAB027	Serve food and beverage	Food and Beverage service
SIRXPDK001	Advise on products and services	Products
SITHIND006	Source and use information on the hospitality industry	Industry
BSBSUS211	Participate in sustainable work practices	Environmental Sustainability
SITXHRM007	Coach others in job skills	Coaching Skills

Proudly funded by



05.2023

Fees: Please refer to [itfe.edu.au](http://itfe.edu.au)

RT0# 6372  
CRICOS Code: 02737J

Contact us for more information

1300 659 557 • [itfe.edu.au](http://itfe.edu.au)