



SIT30622

Certificate III Hospitality – Cafes

Who is the course for?

This qualification provides a pathway to work in organisations such as cafes and coffee shop. This qualification allows for multiskilling and for specialisation in food and beverage along with service of alcohol in licensed cafes.

Possible job titles include:

- Food & beverage attendant
- espresso coffee machine operator
- bar attendant

Course Overview

- Online learning resources available 24/7
- On-the-job training under supervision of employer
- Ongoing electronic contact with a trainer i.e. zoom, phone, email
- Monthly trainer support class via zoom
- Face to face/ virtual workplace visits every 4-6 weeks for practical training & assessment activities (2-5 hrs)
- Dedicated trainer with 1-1 support (if required)
- Assessments consists of a combination:
 - Multiple choice quizzes
 - Short answer assessments
 - Observation practical assessments
 - Reports from workplace supervisor/s for on-the-job competency
 - Demonstration of task in workplace
- Delivered over 12 months



Course Outline

The SIT30622 Certificate III Hospitality – Cafes includes training and assessment in the following units of competence:

Code	Title	Subject/Cluster
SITHFAB021	Provide responsible service of alcohol	RSA
SITXWHS005	Participate in safe work practices	Work Health and Safety
SITXWHS006	Identify hazards, assess and control safety risks	Work Health and Safety
SITXFSA005	Use hygienic practices for food safety	Food Safety
SITXFSA006	Participate in safe food handling practices	Food Safety
SITXCCS014	Provide service to customers	Customer service and teamwork
SITHIND008	Work effectively in hospitality service	Customer service and teamwork
SITXCOM007	Show social and cultural sensitivity	Customer service and teamwork
SIRXCEG008	Manage disrespectful, aggressive or abusive customers	Conflict
SITHFAB024	Prepare and serve non-alcoholic beverages	Beverage Service
SITHFAB025	Prepare and serve espresso coffee	Beverage Service
SITHFAB027	Serve food and beverage	Food and Beverage Service
SIRXPDK001	Advise on products and services	Products
SITHIND006	Source and use information on the hospitality industry	Industry
SITXHRM007	Coach others in job skills	Coaching Skills



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Contact us for more information

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